

Operations Manager – Wells & Co France East of France

We have a fantastic new opportunity for a creative and energetic Operations Manager to help us grow and develop our portfolio of typical English pubs and restaurants. You will be able to build an exciting and rewarding career with us with potential for further progression as we expand our business.

Reporting to the Operations Director, you will need to be people orientated and have a passion for truly motivating, inspiring, and leading your teams. With particular focus on driving revenue, guest satisfaction and service delivery, your overall accountability will be for driving the brand strategy in all elements of the business, setting us apart from the competition as both a preferred employer and destination to have a drink.

Through ongoing critiquing of financial KPI's, you will be expected to take ownership for the profitability of all sites and with the support of our marketing team prompting actions to maximise sales growth wherever possible.

This role will naturally suit an operator from a wet-led service background, preferably with the added complexity of new site openings.

The ideal candidate will:

- Have had exposure in overseeing multiple premium sites within hospitality or retail.
- Possess exceptional commercial acumen - constantly aware of competitors and how to take advantage across multi revenue streams.
- Be able to demonstrate previous success in driving guest satisfaction through service standards delivery.
- Be able to display outstanding leadership skills, emphasising a hands-on managerial presence as required.
- Possess high attention to detail and exceptional organisational ability.
- you speak English and French fluently
- Have a creative and entrepreneurial flair and an appetite for success in driving a business forward.

You will need to be based in one of our eastern cities or in Paris.

In return you will receive:

- Competitive salary: 45K to 60K depending on profile + bonus
- Cadre status

We are a family-owned business that is proud of our legacy, but also excited about our future. Not only do we have a passion for our businesses, but also for our people. At Wells, you will not be a small cog in a big wheel, but a valued part of the management team where you will make a difference every day.

If you would like to find out more, please contact careers.france@wellsandco.com.



We're in it together



Everyone counts



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