**Charles Wells Defined Benefit Pension Scheme – Advice for all members.**

On 2nd March 2020 KPMG, the accountancy firm who have provided all actuarial and administration support to the Charles Wells Pension scheme for several years, sold their pension advisory business. The sale was a management buyout meaning that all systems and key contacts remain exactly the same and we should see no changes in any part of the service we receive.

The new business has been named as Isio and you will see their new branding on future communications.

Whilst this change has been included in written communication by Isio to all members of the Charles Wells Defined Benefit Pension Scheme we are aware that some people have not received this and are unsure on who to speak to if they have any questions over their pension.

To assist with this, we felt it appropriate to reshare the contact email along with the telephone numbers of the administration team who members can contact with any pension-related queries.

The email address is [ukfmcwells@isio.com](mailto:ukfmcwells@isio.com) and contact numbers are below:

Kerrie Hiney       0118 338 4409

Alison Casey      0118 338 4395

Lee Pill                0118 338 4424